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April 11, 2002



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Nora M. Tocups
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Dale Malik

Serial No.: 09/966,703

Filed: September 28, 2001

For: Methods and Systems for a Communications and Information Resource Manager

RESPONSE TO REQUEST FOR SUBSTITUTE PAPERS

Assistant Commissioner for Patents
VIA FACSIMILE: 703-746-4060

Dear Sir:

In response to the Request for Substitute Papers mailed April 4, 2002, following is a complete and accurate copy of the papers filed on March 13, 2002 (certificate of mailing dated March 5, 2002). A copy of the Request for Substitute Papers is also included.

Respectfully submitted,

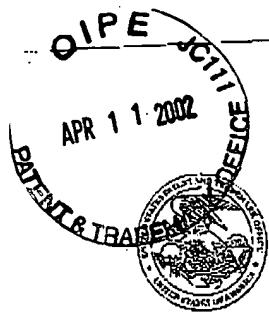
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Attorney Docket No.: 36968/202627
BS No.: 99159

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence, along with any paper referred to as being attached or enclosed, is being sent this 11 day of April 2002 via facsimile to Assistant Commissioner for Patents, Fax No. 703-746-4060.

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Application Number	Filing Date	First Named Applicant	Atty. Docket No.
09/966,703	09/28/2001	Malik, Dale	36968/202627

30314

JOHN S. PRATT
KILPATRICK STOCKTON LLP (BELLSOUTH)
1100 PEACHTREE STREET
SUITE 2800
ATLANTA GA 30309

Title: Methods and systems for a communications and information resource manager

Date Mailed: 04/02/2002

Request for Substitute Papers

The papers filed on 03/13/02 (certificate of mailing dated 03/05/02) are no longer in condition to become part of the permanent records of the United States Patent and Trademark Office (USPTO) for this application (37 CFR 1.52(a)) due to the United States Postal Service sanitization process.

The USPTO requests that applicant provide a copy of the above-identified papers (except for any U.S. or foreign patent documents submitted with the above-identified papers) with a statement that such copy is a complete and accurate copy of the above-identified papers (signing and returning a copy of this notice will provide such a statement). The reply to this letter should be submitted to the USPTO by facsimile at the number indicated **703-746-4060(OIPE)**.

Alternatively, the reply to this letter may be hand-carried to the Customer Service Window located in Room 1B03 of Crystal Plaza Building 2, Arlington, Virginia, 22202.

The USPTO strongly prefers that the reply to this letter be submitted by facsimile. However, if applicant cannot submit the reply to this letter by facsimile (or hand-delivery), the reply may be mailed to: Box Duplicate OIPE, U.S. Patent and Trademark Office, P.O. Box 2327, Arlington, VA 22202-2327.

This letter is not a notice under 37 CFR 1.251. However, failure to timely replay to this notice within two (2) weeks of the date of receipt of this letter may result in the USPTO issuing a notice under 37 CFR 1.251. A copy of this notice should be included with the reply.

The enclosed papers are a complete and accurate copy of the above-identified papers.

Name: NORA M. TOCUPS Registration No: 35,717

Signature: Nora M. Tocups Date: 4/11/02

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The U.S. Patent & Trademark Office official Mailroom stamp affixed hereto,
acknowledges receipt of the items checked below:

Applicant:	Dale Malik
Serial No.:	09/966,703
Filing Date:	September 28, 2001
Title:	METHODS AND SYSTEMS FOR A COMMUNICATIONS AND INFORMATION RESOURCE MANAGER
Enclosed:	Transmittal Form, Fee Transmittal, Response to Notice to File Missing Parts of Application, Notice to File Missing Parts of Application, Petition for Extension of Time, Drawings: (Figs. 1-16) 18 Shts, Check for \$540.00, Postcard
Docket No.:	36968-202627
Date Mailed:	March 5, 2002
	Atty/Sec'y: NMT/KDS/mm

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